



PR Australia Limited Warranty

Diesel Powered Stationary Generating Set

This limited warranty applies to all PR Australia branded GB – GS - GC – GR - GG generating sets and associated accessories (hereinafter referred to as "Product").

This warranty covers any failures of the Product, under normal use and service, which result from a defect in material or factory workmanship.

Warranty Period:

The warranty has a validity of:

12 months from sales date to user/customer.

18 months from delivery date from factory/branch.

500 Working hours for Stand-by application

2500 Working hours for continuous PRP/COP application

whichever occurs first.

PR Australia Responsibilities:

In the event of a failure of the Product during the warranty period due to defects in material or workmanship, PR Australia will only be responsible for the following costs:

All parts and labour required to repair the Product.

Travel will be covered up to three hundred (300) Km's and four (4) travel labour hours' maximum (per occurrence, whichever is less) round trip from the closest authorized PR Australia service provider.

Labour rate will be covered at a rate of \$75.00 / hour .

Maintenance items that are contaminated or damaged by a warrantable failure.

Engine & Alternator carry the manufacturer's warranty provisions and PR Australia must be guided by these during the warranty period provided by each manufacturer. Please contact the specific manufacturer / manufacturer agent (authorised) regarding warranty for these items.

Owner / Dealer Responsibilities:

The owner / dealer will be responsible for the following:

Correctly completing and returning a Pramac Australia Warranty claim form with invoice / proof of purchase, photos of the damaged unit / part/s.

Seek approval and warranty registration number from Pramac Australia before commencing repairs / incurring major costs / expenses.

Notifying Pramac Australia distributor or dealer within 30 days of the discovery of failure.

Installing, operating, commissioning and maintaining the Product in accordance with Pramac Australia's published policies and guidelines.

Providing evidence for date of purchase and or commissioning.

Incremental costs and expenses associated with Product removal and reinstallation.

Costs associated with rental of generating sets used to replace the Product being repaired or any labour overtime and premium shipping requested by the owner.

All downtime expenses, fines, all applicable taxes, and other losses resulting from a warrantable failure.

Limitations:

This limited warranty does not cover Product failures resulting from:

Inappropriate use relative to designated power rating.

Limitations Continued:

Inappropriate use relative to application guidelines.

Normal wear and tear.

Improper and/or unauthorized installation.

Negligence, accidents or misuse.

Lack of maintenance or unauthorized repair.

Noncompliance with any PR Australia published guideline or policy.

Use of improper or contaminated fuels, coolants or lubricants.

Improper storage before and after commissioning.

Owner's delay in making Product available after notification of potential Product problem.

Replacement parts and accessories not authorized by PR Australia.

Owner or operator abuse or neglect such as:

operation without adequate coolant or lubricants; over fuelling; over speeding; lack of maintenance to lubricating, cooling or air intake systems; late servicing and maintenance; improper storage, starting, warm-up, run-in or shutdown practices, or for progressive damage resulting from a defective shutdown or warning device.

Damage to parts, fixtures, housings, attachments and accessory items that are not part of the generating set.

Unauthorized modifications of the unit.

A warrantable failure does not guarantee replacement of the complete unit if repair will return the unit to acceptable performance.

This limited warranty does not cover costs resulting from:

Difficulty in gaining access to the Product.

Damage to customer property.

Repair of cosmetic damage to enclosures.

Please contact your local authorized PR Australia service provider for clarification concerning these limitations.

The Manufacturer reserves the right to make final decisions regarding the approval of warranty claims.