

OPERATIONAL & INSTALLATION GUIDE

SAFETRACK GPS



WiTi SafeTrack GPS Operation

Overview

WiTi SafeTrack GPS is an optional upgrade to the WiTi Anti-Theft system, offering advanced tracking, alerting, and remote-control features.

It can also be installed as a standalone device.

Primary Connection

The SafeTrack GPS unit integrates directly with the WiTi Anti-Theft system via Bluetooth connection, allowing seamless communication and control through the WiTi SafeTrack app. This connection enables remote arm/disarm, sensitivity adjustment, and access to enhanced security modes such as Night Mode and Silent Mode.

Power Supply

The unit is powered by a 12V DC power supply and can be hardwired using the red (positive) and black (negative) wires or connected via the matching connectors on the WiTi Anti-Theft wiring harness.

Connectivity & Coverage

WiTi SafeTrack GPS comes ready to use with a pre-installed SIM and requires no setup with a third-party network provider. It is network-independent and operates on various networks wherever mobile coverage is available.

If your vehicle is equipped with an onboard Wi-Fi data network, WiTi SafeTrack GPS can connect to it as an alternative to cellular. This includes connecting via Wi-Fi to a Starlink system (where Starlink hardware is installed), enabling live tracking in remote locations with no cellular coverage through the satellite network.

Important: SafeTrack GPS connects to 2.4 GHz Wi-Fi networks only. It will not connect to a 5 GHz network. When SafeTrack scans for available networks during setup, only 2.4 GHz networks will appear in the list. Many modern routers broadcast both bands — if yours does, make sure the 2.4 GHz band is enabled so it shows up.

Wi-Fi is the preferred connection type, as it typically provides a more stable, reliable, and consistent connection than SIM-based cellular networks. For stored vehicles, whether at home or at a storage facility, a Wi-Fi connection is strongly recommended. You can add multiple Wi-Fi networks, and SafeTrack will automatically switch between them — and fall back to cellular — depending on which has the better signal. Wi-Fi is also how we deliver OTA (over-the-air) updates, meaning your device stays current with the latest firmware bug fixes and improvements.

Connecting via a mobile phone hotspot:

You can also connect SafeTrack GPS to a mobile phone's Wi-Fi hotspot, provided the hotspot is broadcasting on 2.4 GHz. Many smartphones default to 5 GHz and require a compatibility mode to be switched on to broadcast on 2.4 GHz. On iPhone this is called **Maximise Compatibility** (under the Personal Hotspot settings), and on Android it's usually called **Extend Compatibility** or similar, depending on the handset.

However, you cannot use the same phone to both create the hotspot and provision the SafeTrack GPS. Provisioning is done through the WiTi SafeTrack GPS app, so you'll need a second device — for example, set up the hotspot on one phone and run the **WiTi SafeTrack GPS app** to provision SafeTrack from another phone or tablet.

Functionality

- SafeTrack GPS enhances the WiTi Anti-Theft system by:
- Sending instant alerts to your mobile and email when the alarm is triggered.
- Providing real-time GPS tracking in the event of theft.
- Offering GeoLock to secure your asset to a location and alert you if it moves.
- Supporting remote control features to WiTi Anti-Theft via app dashboard.
- Receiving over-the-air firmware updates to ensure optimal performance and access to the latest features.
- Tracking odometer readings.

WiTi SafeTrack GPS Installation

Connect the WiTi SafeTrack GPS to the WiTi Anti-Theft System via the connectors attached to the loom of the WiTi Anti-Theft System as pictured below or hardwire in another location in the vehicle. This requires a 12v DC power supply (red + & black -)



It is recommended that the GPS be located in an area where other electronic equipment isn't present. Also steel bodied vehicles or toolboxes can cause faraday caging and therefore signal will be likely be degraded and not accurate.

Because the Anti-Theft system and SafeTrack GPS communicate via Bluetooth, we recommend installing the two units in separate locations. This separation enhances the overall security of the system.

WiTi SafeTrack GPS Activation Guide

To get setup download the app.

Search "WiTi SafeTrack" on Apple or Google Play store or click on the download icons for your operating system below.



WiTi SafeTrack GPS Provisioning Guide

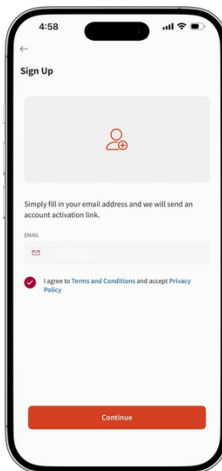
ACCOUNT SETUP

1. Open the WiTi SafeTrack app and select **Sign Up**.
2. Enter the email address you wish to use for your account login and app notifications, then tap **Continue**.
3. You will be prompted to check your inbox—select **Open Inbox**.
4. Locate the **Welcome to WiTi** email, and tap **Complete Setup**.
5. You'll then be taken to the **Set a Password** screen. Enter the password you want to use and tap **Continue**.

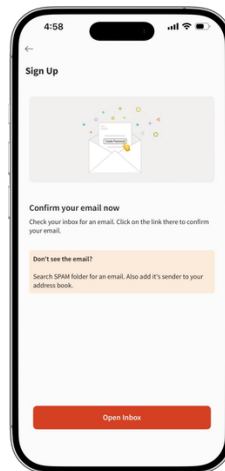
Step 1



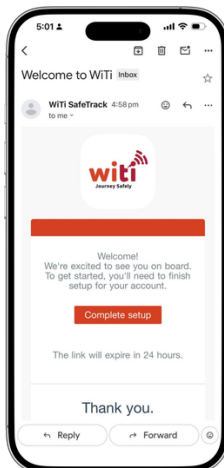
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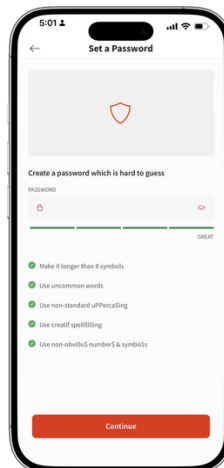
Step 3



Step 5



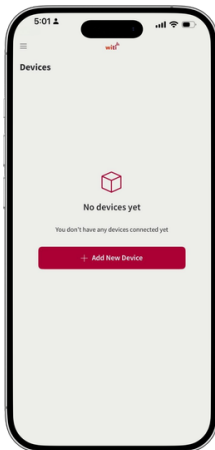
Step 4



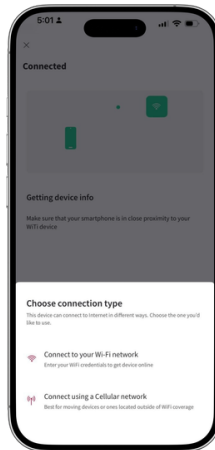
ADD YOUR DEVICE AND NETWORK

6. Tap **Add New Device**. You must be within close range of the SafeTrack GPS when performing this step and remain nearby until setup is complete. If this step times out try a quick reset of the GPS go back in the app and try **Add New Device** again.
7. **Choose Connect to your Wi-Fi Network**. A Wi-Fi network must be added when provisioning a device for the first time, and only **2.4 GHz networks are supported**.
8. Select the Wi-Fi network you wish to connect to.
9. Enter the password, and tap **Continue**.
10. The app will then show **Configuring Device** and come online and show device connected.

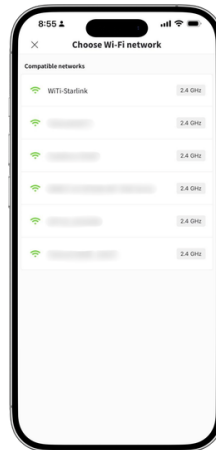
Step 6



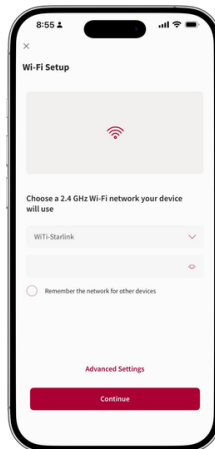
Step 7



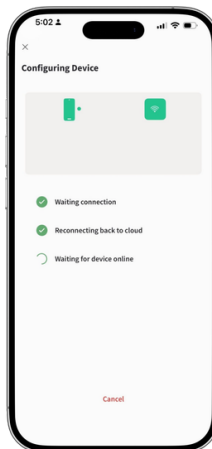
Step 8



Step 9

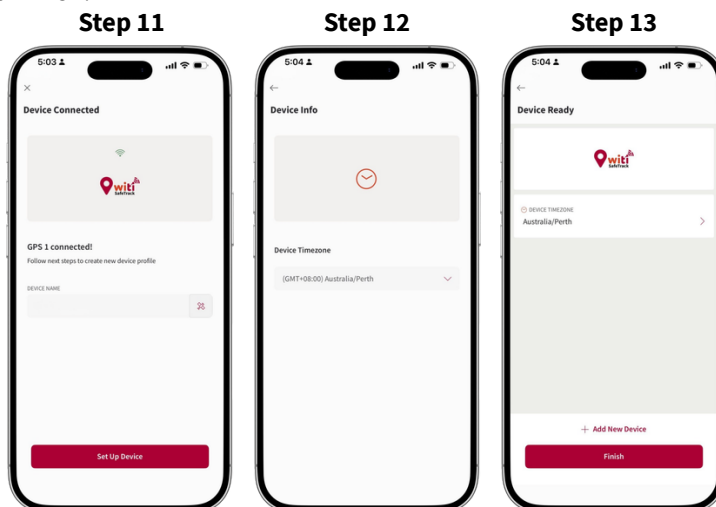


Step 10



FINAL CONFIGURATION

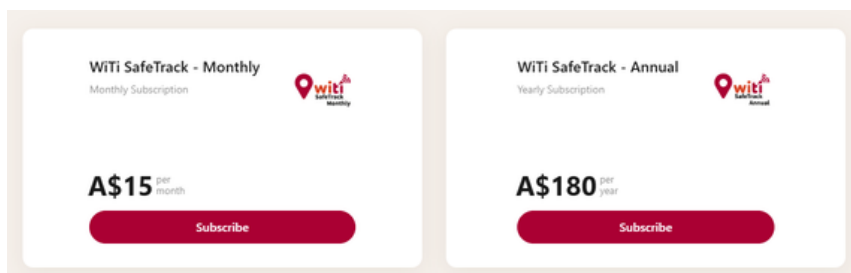
11. Device Connected screen is now open and here you can choose what you want to name your asset add this in the **Device Name** field and tap **Set Up Device**.
12. Select your timezone from the dropdown menu.
13. Tap **Finish**.



WiTi SafeTrack GPS Subscription

WiTi SafeTrack GPS has one service plan with montly and annual options that can be selected when provisioning your new WiTi SafeTrack device.

WiTi SafeTrack Subscription Plans:



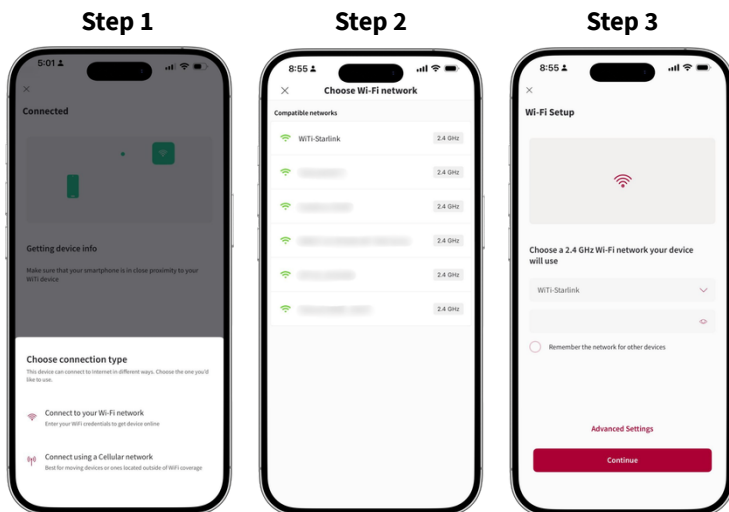
Both WiTi SafeTrack plans offer identical functionality, with the annual option simply providing the convenience of yearly billing—an option our experience shows customers prefer. The system automatically checks and updates the vehicle's location every hour.

When connected via cellular, location updates are sent every 10 seconds when moving and every 24hrs when stationary. When connected to Wi-Fi, location updates are live, and historical trip information is updated only while on a Wi-Fi connection.

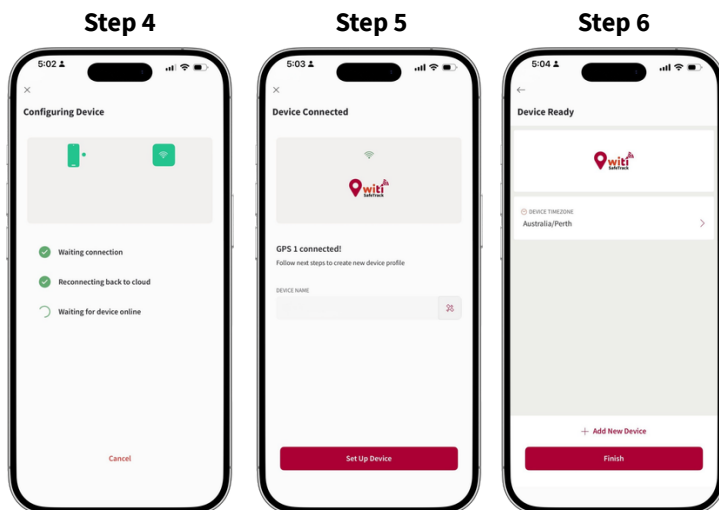
Where a Wi-Fi network or **Starlink Wi-Fi network is available in the vehicle and operating on an in-motion plan**, we recommend connecting SafeTrack to this network. Starlink provides more reliable data transfer and enables consistent live tracking virtually anywhere the vehicle has clear access to the sky, even well beyond cellular coverage.

Adding Additional Wi-Fi Networks

1. Ensure the SafeTrack device is within range of the Wi-Fi network you want to add. You must be physically close to the SafeTrack device during this process and remain nearby until setup is complete. Open the WiTi SafeTrack app on your phone and select the SafeTrack device you wish to configure. In the top-left corner of the screen, **tap the “i” (information) icon**, then **tap the three-dot menu** in the same location. Select **Add Additional Wi-Fi Network**, then tap **Connect to your Wi-Fi Network**.
2. The device will scan for nearby **2.4 GHz Wi-Fi networks only**. When the desired network appears, tap to select it.
3. Now enter the Wi-Fi password. If you have multiple SafeTrack devices on your plan and want this network to be available to others, select **Remember this network for other devices**, then tap **Continue**.



4. A **Configuring Device** screen will appear.
5. Once the connection is established, you will see **Device Connected**. Your device name will already be displayed—tap **Set Up Device**.
6. You will be taken to the **Device Time Zone** screen, which will be pre-populated with your default time zone. Tap **Finish** to complete setup. The Wi-Fi network is now active. Allow **30–60 seconds** for the device to come online.



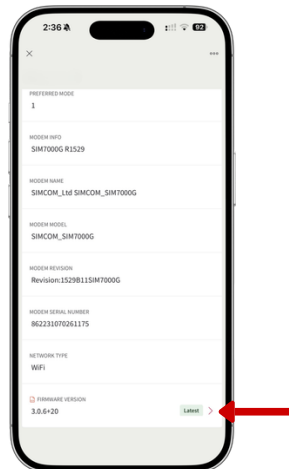
If searching for a network fails

Press and hold PAIR and wait for a single and then a double flash of the RED corresponding LED light. As soon as this flashes twice release the pair button. This will force the unit into Wi-Fi provisioning mode. Tap try searching again.



Pairing SafeTrack GPS with Anti-Theft

Once the provisioning of the SafeTrack GPS is finished and it is connected to Wi-Fi, make sure to update to the latest firmware version before adding an Anti-Theft System. This should happen automatically, but you can check this by tapping the **“i” (information) icon** located at the top-left corner of the screen. Scroll down to the bottom of the page, and you should see the **Firmware Version** displayed alongside the word **“latest.”** This may take some time to initiate.

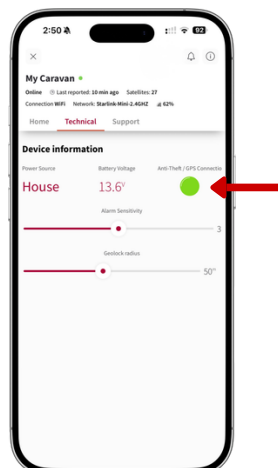


If the latest firmware is displaying in the app then short press the **pair button** on the SafeTrack GPS followed by a short press of the **pair button** on the Anti-Theft System as illustrated below.



This will initiate a rapid flashing sequence on the pairing LED lights of both devices. Once the connection is successfully established, the pair LED on the Anti-Theft will illuminate solid, while the SafeTrack GPS will revert to a slow steady ramping light.

Connection on the app can be confirmed in the **Technical** screen in the app.



Alerts & Notifications

Alerts are sent to your mobile phone via the WiTi SafeTrack app. Alerts will be sent for the following:

- if the alarm is triggered by tilt (**SKU 480 only**), movement, PIR sensor or by the door sensor
- if the caravan is moved from a set Geolock set position.

These alerts can be switched on/off in the WiTi SafeTrack app if they are not required.

We recommend switching on the Geolock if the vehicle is being stored or will not be moved for a while.

Odometer readings are included as WiTi GPS automatically updates the location and distance travelled when updating the location. To see mileage click on Technical in the dashboard.

If you'd like a start ODO reading entered please contact us at support@witi.com.au

Device Specifications

4G LTE Band

- FDD (B1, B2, B3, B4, B5, B6, B7, B8, B28)
- TDD (b40)

Voltage range

- 12 VDC

GPS Band

- L1-Band 1575MHz

Working Temperature and Humidity

- -20°C~75°C; 20%~90% RH

Working Current

- 50mA

Dimensions (mm)

- 125(L) x 70(W) x 20(H)

Net Weight

- 150g

Limited Warranty

If Leisure Technologies determines that you are covered by a warranty as set in the Australian consumer law the company shall at its expense: (a) repair the product, or replace the product with a new unit (which may have used refurbished parts of similar quality); (b) ship the repaired or replaced unit back to you; (c) warrant the repaired or replaced product for a reasonable period; and/or (d) refund money paid for the product. The Company has the discretion as to which remedy applies.

Warranty period

The warranty period starts on the date of purchase and ends 24-months later. For the purpose of this limited warranty, the date of purchase is the date indicated on the original bill of sale or receipted invoice for the product from the vendor from which you acquired this product.

How to get warranty service

During the warranty period, if you wish to return a defective product you may contact us via www.witi.com.au. You may then return the defective product to the address given accompanied by an acceptable proof of purchase (a bill of sale or receipted invoice).

What is not covered

The limited warranty does not cover a product:

- for which you are not the original purchaser;
- that is damaged by using in a way that was unreasonable or unintended;
- that is returned after the applicable warranty period set out above has expired;
- that has been installed other than per the product installation guidelines;
- that has been maintained, altered or modified, opened or repaired, other than by the company or by a company authorised service centre;
- that has been physically damaged, other than by the company or a company authorised service centre.

To the extent permitted by law, Leisure Technologies, its directors, officers, employees, suppliers and agents, shall not be liable for injury to persons or property, or for any indirect, special, incidental or consequential, punitive or exemplary damages and liability and shall be limited to the amount you paid for the product.

Disclaimer

- WiTi products are designed for installation by reasonably competent consumers. Consumers are taken to have sufficient knowledge of the intended caravan or trailer unit and its appropriateness for the installation of any WiTi products.

- Installation of WiTi products may require consumers to have knowledge and experience using powered tools and electrical wiring. Consumers without such knowledge are to refrain from attempting any installation of WiTi products and to consult their nearest WiTi specialist or qualified Auto Electrician.
- Prior to the installation of any WiTi product consumers are taken to have comprehensively read and understood the appropriate WiTi operation and installation guide included with the product.
- It is the consumer's sole responsibility to have WiTi products properly installed on their vehicle and/or trailer units along with any modifications necessary for the proper installation of WiTi products.
- Consumers are solely and completely responsible for evaluating their trailer units to ensure that the trailer units, and each part thereof, is appropriate, adapted, and applicable for installation and use of WiTi products.
- Any and all WiTi unit damages caused by a consumer's failure to modify the caravan or trailer properly for installation and use of one or more WiTi products not covered by this disclaimer is the sole responsibility of the consumer.
- Leisure Technologies Pty Ltd and their distributors and resellers also expressly disclaims all liability for direct, indirect, special, incidental, or consequential damages, including but not limited to, damage or loss of property or equipment, injury to person whether physical or not, loss of profits or revenue, cost of purchase or replacement of goods, or claims of customers of the purchaser that result from the incorrect installation of any WiTi Anti-Theft unit or sub unit.

Other important notices

To the extent permitted by law, this limited warranty constitutes the entire agreement on the subject matter and supersedes any prior agreement or understanding, written or oral. Where used herein, the company shall mean Leisure Technologies Pty Ltd and its subsidiaries and associates.

Our goods come with guarantees that cannot be excluded under the Australian consumer law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The benefits under your warranty are in addition to other rights and remedies under the law in relation to the product.



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