



29 Litre Convection Microwave

Owner's

Instruction Manual

NCE29LCONVBK

Read the instructions carefully and keep for future reference

For all NCE product inquiries, please phone 1300 366 024
or email sales@nce.com.au.



PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY

- (a) Do not attempt to operate this oven with the door open since this can result in harmful exposure to microwave energy. It is important not to break or tamper with the safety interlocks.
- (b) Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.
- (c) **WARNING:** If the door or door seals are damaged, the oven must not be operated until it has been repaired by a competent person.

ADDENDUM

If the apparatus is not maintained in a good state of cleanliness, its surface could be degraded and affect the lifespan of the apparatus and lead to a dangerous situation.

SPECIFICATIONS

Model	NCE29LCONVBK
Rated Voltage/Frequency	230-240 V~ 50 Hz
Microwave Input	1400 W
Microwave Output	900 W
Grill	1000 W
Convection	2200 W

IMPORTANT SAFETY INSTRUCTIONS

WARNING

To reduce the risk of fire, electric shock, injury to persons or exposure to excessive microwave oven energy when using your appliance, follow basic precautions, including the following:

1. Read and follow the specific: "PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY".
2. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
3. Children should be supervised to ensure that they do not play with the appliance.
4. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
5. **WARNING:** Ensure that the appliance is switched off before replacing the lamp to avoid the possibility of electric shock.
6. **WARNING:** It is hazardous for anyone other than a competent person to carry out any service or repair operation that involves the removal of a cover which gives protection against exposure to microwave energy.
7. **WARNING:** Liquids and other foods must not be heated in sealed containers since they are liable to explode.
8. When heating food in plastic or paper containers, keep an eye on the oven due to the possibility of ignition.

9. Only use utensils that are suitable for use in microwave ovens.
10. If smoke is observed, switch off or unplug the appliance and keep the door closed in order to stifle any flames.
11. Microwave heating of beverages can result in delayed eruptive boiling, therefore care must be taken when handling the container.
12. The contents of feeding bottles and baby food jars shall be stirred or shaken and the temperature checked before consumption, in order to avoid burns.
13. Eggs in their shell and whole hard-boiled eggs should not be heated in microwave ovens since they may explode, even after microwave heating has ended.
14. The oven should be cleaned regularly and any food deposits removed.
15. Failure to maintain the oven in a clean condition could lead to deterioration of the surface that could adversely affect the life of the appliance and possibly result in a hazardous situation.
16. The appliance must not be installed behind a decorative door in order to avoid overheating. (This is not applicable for appliances with decorative door.)
17. Only use the temperature probe recommended for this oven. (For ovens provided with a facility to use a temperature-sensing probe.)
18. Care should be taken not to displace the turntable when removing containers from the appliance.
19. The microwave oven must be operated with the decorative door open. (For ovens with a decorative door.)
20. This appliance is intended to be used in household and

similar applications such as:

- staff kitchen areas in shops, offices and other working environments;
- by clients in hotels, motels and other residential type environments;
- farm houses;
- bed and breakfast type environments.

21. The microwave oven is intended for heating food and beverages. Drying of food or clothing and heating of warming pads, slippers, sponges, damp cloth and similar may lead to risk of injury, ignition or fire.
22. Metallic containers for food and beverages are not allowed during microwave cooking.
23. The appliance shall not be cleaned with a steam cleaner.
24. The appliance is intended to be used freestanding.
25. The rear surface of appliances shall be placed against a wall.
26. The appliances are not intended to be operated by means of an external timer or separate remote-control system.
27. **WARNING:** Accessible parts may become hot during use. Young children should be kept away.
28. **WARNING:** When the appliance is operated in the combination mode, children should only use the oven under adult supervision due to the temperatures generated.
29. During use the appliance becomes hot. Care should be taken to avoid touching heating elements inside the oven

**READ CAREFULLY AND KEEP FOR FUTURE
REFERENCE**

**HOUSEHOLD USE ONLY
(NOT FOR COMMERCIAL USE)**

TO REDUCE THE RISK OF INJURY TO PERSONS GROUNDING INSTALLATION

DANGER

Electric Shock Hazard

Touching some of the internal components can cause serious personal injury or death. Do not disassemble this appliance.

WARNING

Electric Shock Hazard

Improper use of the grounding can result in electric shock.

Do not plug into an outlet until appliance is properly installed and grounded.

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current.

This appliance is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

Consult a qualified electrician or serviceman if the grounding instructions are not completely understood or if doubt exists as to whether the appliance is properly grounded.

If it is necessary to use an extension cord, use only a 3-wire extension cord.

1. A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.
2. If a long cord set or extension cord is used:
 - 1) The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance.
 - 2) The extension cord must be a grounding-type 3-wire cord.
 - 3) The long cord should be arranged so that it will not drape over the counter top or tabletop where it can be pulled on by children or tripped over unintentionally.

CLEANING

Be sure to unplug the appliance from the power supply.

1. Clean the cavity of the oven after using with a slightly damp cloth.
2. Clean the accessories in the usual way in soapy water.
3. The door frame and seal and neighbouring parts must be cleaned carefully with a damp cloth when they are dirty.
4. Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass since they can scratch the surface, which may result in shattering of the glass.
5. Cleaning Tip---For easier cleaning of the cavity walls that the food cooked can touch: Place half a lemon in a bowl, add 300ml (1/2 pint) water and heat on 100% microwave power for 10 minutes. Wipe the oven clean using a soft, dry cloth.

UTENSILS

CAUTION

Personal Injury Hazard

It is hazardous for anyone other than a competent person to carry out any service or repair operation that involves the removal of a cover which gives protection against exposure to microwave energy.

See the instructions on "Materials you can use in microwave oven or to be avoided in microwave oven." There may be certain non-metallic utensils that are not safe to use for microwaving. If in doubt, you can test the utensil in question following the procedure below.

Utensil Test:

1. Fill a microwave-safe container with 1 cup of cold water (250ml) along with the utensil in question.
2. Cook on maximum power for 1 minute.
3. Carefully feel the utensil. If the empty utensil is warm, do not use it for microwave cooking.
4. Do not exceed 1 minute cooking time.

Materials you can use in microwave oven

Utensils	Remarks
Browning dish	Follow manufacturer's instructions. The bottom of browning dish must be at least 3/16 inch (5mm) above the turntable. Incorrect usage may cause the turntable to break. (For the model with a turntable).
Dinnerware	Microwave-safe only. Follow manufacturer's instructions. Do not use cracked or chipped dishes.
Glass jars	Always remove lid. Use only to heat food until just warm. Most glass jars are not heat resistant and may break.
Glassware	Heat-resistant oven glassware only. Make sure there is no metallic trim. Do not use cracked or chipped dishes.
Oven cooking bags	Follow manufacturer's instructions. Do not close with metal tie. Make slits to allow steam to escape.
Paper plates and cups	Use for short-term cooking/warming only. Do not leave oven unattended while cooking.
Paper towels	Use to cover food for reheating and absorbing fat. Use with supervision for a short-term cooking only.
Parchment paper	Use as a cover to prevent splattering or a wrap for steaming.
Plastic	Microwave-safe only. Follow the manufacturer's instructions. Should be labeled "Microwave Safe". Some plastic containers soften, as the food inside gets hot. "Boiling bags" and tightly closed plastic bags should be slit, pierced or vented as directed by package.
Plastic wrap	Microwave-safe only. Use to cover food during cooking to retain moisture. Do not allow plastic wrap to touch food.
Thermometers	Microwave-safe only (meat and candy thermometers).
Wax paper	Use as a cover to prevent splattering and retain moisture.

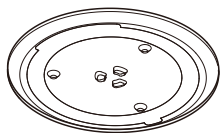
Materials to be avoided in microwave oven

Utensils	Remarks
Aluminum tray	May cause arcing. Transfer food into microwave-safe dish.
Food carton with metal handle	May cause arcing. Transfer food into microwave-safe dish.
Metal or metal-trimmed utensils	Metal shields the food from microwave energy. Metal trim may cause arcing.
Metal twist ties	May cause arcing and could cause a fire in the oven.
Paper bags	May cause a fire in the oven.
Plastic foam	Plastic foam may melt or contaminate the liquid inside when exposed to high temperature.
Wood	Wood will dry out when used in the microwave oven and may split or crack.

NAMES OF OVEN PARTS AND ACCESSORIES

(In case of any differences between the appliance and the pictures in this manual, the product shall prevail.)

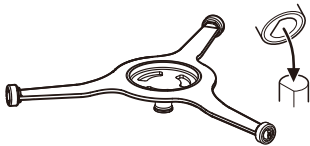
Remove the oven and all materials from the carton and oven cavity.
Your oven comes with the following accessories:



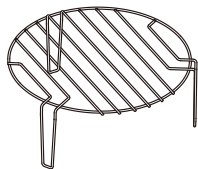
Glass Tray



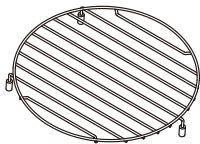
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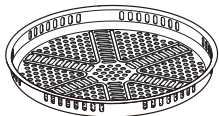
Turntable Ring Assembly



Higher Bake Rack

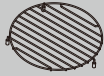


Lower Bake Rack



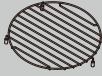
Bake Tray

Accessories Reference Chart

	 Higher Bake Rack	 Lower Bake Rack	 Bake Tray
Microwave	×	×	×
Grill	√	√	√
Combi. C-1	×	√	×
Combi. C-2	×	√	×
Combi. C-3	√	×	√
Combi. C-4	×	√	√
Convection	√	√	√

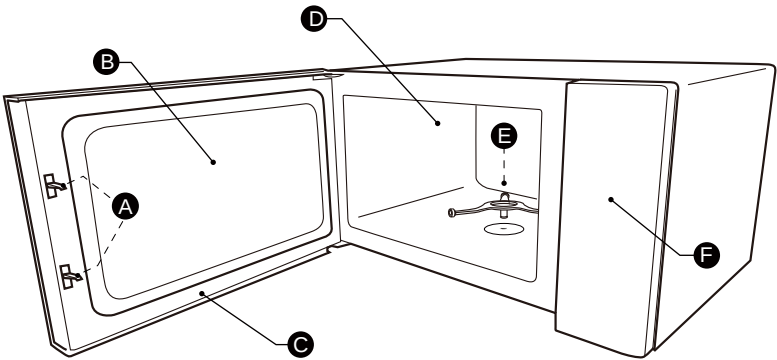
NAMES OF OVEN PARTS AND ACCESSORIES

Accessories Reference Chart

	 Higher Bake Rack	 Lower Bake Rack	 Bake Tray
Air Fry	√	√	√
Defrost	×	×	×
Auto menu (01-04), (06-08)	×	×	×
Auto menu (05)	×	√	×
Auto menu (09-10)	×	√	×

Notes:

- (1) The bake rack designed for this model can be used in combi mode. Other bake racks or metal utensils (including aluminum foil) are prohibited.
- (2) Metal accessories including bake racks, bake tray, and aluminum foil are prohibited in microwave mode.

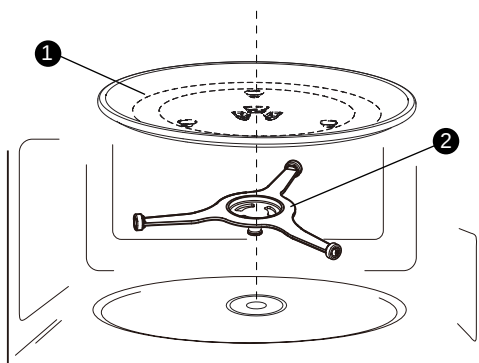


- A) Safety interlock system
- B) Observation window
- C) Door assembly

- D) Oven cavity
- E) Turntable ring assembly
- F) Control panel

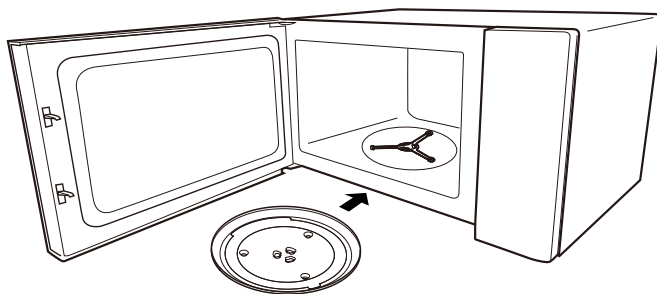
NAMES OF OVEN PARTS AND ACCESSORIES

Cleaning the cooking compartment and putting the turntable in place. For new installations, make sure all packaging and shipping tape has been removed. Before using the appliance to prepare food for the first time, you will need to put the turntable in place correctly. You must clean the cooking compartment and accessories.



1) Glass Tray

2) Turntable Ring Assembly



Notes :

1. Never use the appliance without the turntable. Make sure that it is properly engaged. The turntable can turn clockwise or anti-clockwise.
2. Never place the glass tray upside down. The glass tray should never be restricted.
3. Both glass tray and turntable ring assembly must always be used during cooking.
4. All food and containers of food are always placed on the glass tray for cooking.
5. Never restrict the movement of the turntable.
6. If glass tray or turntable ring assembly cracks or breaks, contact your nearest authorized service center.

INSTALLATION

Remove all packing material and accessories. Examine the oven for any damage such as dents or broken door. Do not install if oven is damaged. Cabinet: Remove any protective film found on the microwave oven cabinet surface. Do not remove the light brown Mica cover that is attached to the oven cavity to protect the magnetron.

WARNING: Do not install oven over a range cooktop or other heat-producing appliance. If installed near or over a heat source, the oven could be damaged and the warranty would be void.

**The accessible surface may
be hot during operation.**



Installation of NCE29LCONVBK

NCE29LCONVTK Installation Guide

This guide provides instructions for installing the NCE29LCONVTK (NCE 29L Convection Microwave Trim Kit).

Package Contents

The NCE29LCONVTK is a two-piece bracket assembly consisting of the following parts:

- Top Rail (Includes 3 x M5 mounting screws)
- Facia Trim

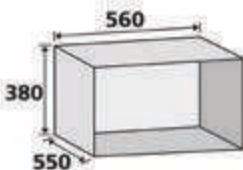
Tools Required

- Drill/Driver with a Phillips Head Bit
- 4 x 6g Self-Drilling Pan Head Screws (Maximum length: 15mm / User provided)
- Appropriate Screws for bottom facia mounting (User provided)

Cabinet & Ventilation Requirements

Requirement	Specification	Notes
Internal Width	560 mm	Internal dimension
Internal Height	380 mm	Internal dimension
Internal Depth	550 mm	Internal dimension (Minimum)
Minimum Ventilation Area	252 cm ²	Required for safe microwave operation and adequate airflow.

IMPORTANT: The total ventilation area must meet or exceed 252 cm². This area may be achieved through one or more openings. It is recommended to install the ventilation opening high on the cabinet, as heat naturally rises. **This does NOT include the ventilation built into the Trim kit.**



Installation of NCE29LCONVBK

Installation Procedure

Follow these steps precisely to complete the installation:

Step 1: Install the Top Rail

Install the **Top Rail** into the cabinet opening, ensuring it sits **flush** with the face of the cabinet.

Step 2: Attach the Facia Trim to the Microwave

1. Place the **Facia Trim** onto the front of the microwave.
2. Ensure the facia face is **flush** with the microwave face.
3. Using 4 x 6g self-drilling pan head screws (max 15mm), secure the facia to the microwave chassis using the provided holes on the sides of the bracket.

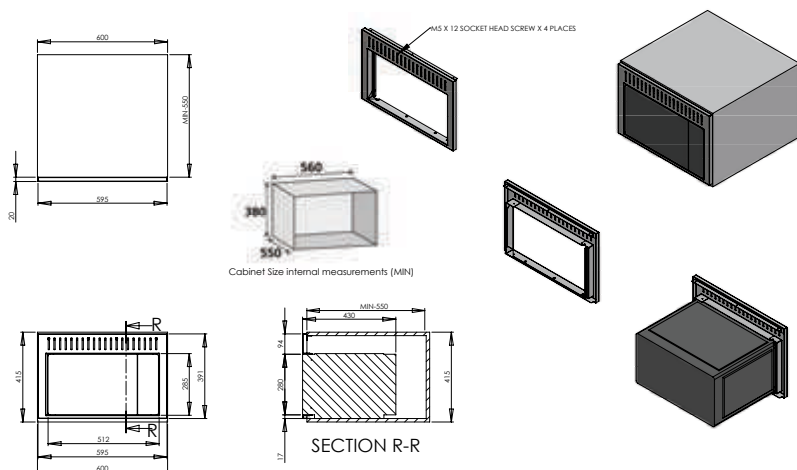
Step 3: Insert the Microwave into the Cabinet

1. Feed the **240V power cord** through the cabinet to the nearest power outlet.
2. Carefully place the microwave (with the attached facia) into the cabinet opening.

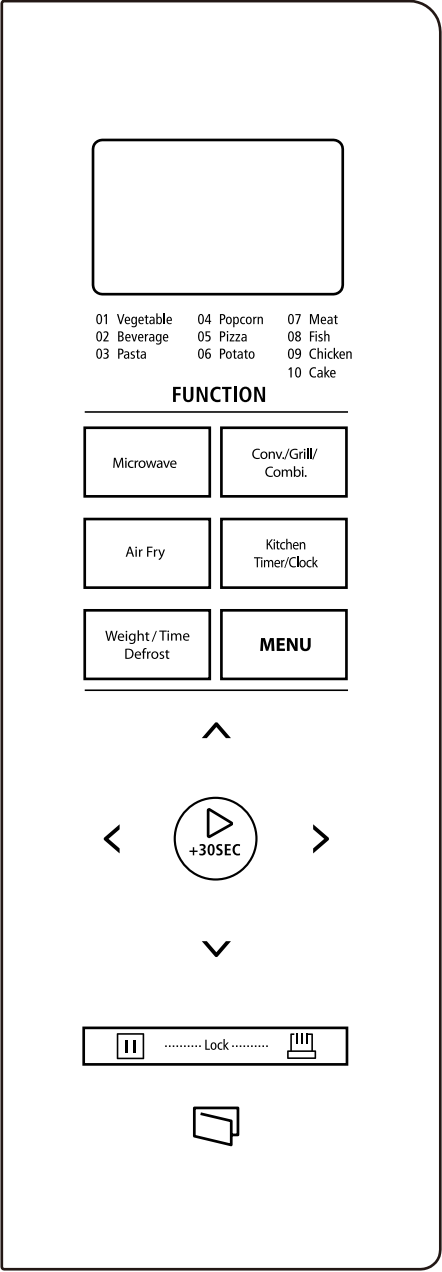
Step 4: Secure the Trim Kit

1. **Top Fastening:** Use the **3 x M5 screws** provided to fasten the top of the facia. Insert the screws through the provided holes at the top of the facia and secure them to the Top Rail installed in Step 1.
2. **Bottom Fastening:** Secure the bottom of the facia to the cabinet using **appropriate screws** (not supplied) through the three holes provided at the bottom of the facia.

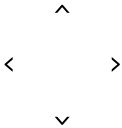
Installation is now complete.



CONTROL PANEL



BUTTON FUNCTION OVERVIEW

Button	Description
Microwave	Set power level for microwave operation
Conv./Grill/ Combi.	Grill: You can brown or gratinate your food using the grill Combi.: Microwave energy, grill, and convection function work alternately in coordination Convection: Activates the built-in fan to circulate hot air for even baking results
Air Fry	Air fry menu with preset programs by weight
Kitchen Timer/Clock	Countdown timer / Set time of day
Weight / Time Defrost	Quickly defrost frozen foods based on the selected weight or time
MENU	Auto menu with preset programs by weight
	Adjust parameters (e.g., time, weight, temperature)
	Start speedy cooking for 30 seconds / Start operation / Add 30 seconds / Confirm input
	Pause active cooking status / Cancels current operation / Lock function for children
	Memory function
	Electrically controlled door opening

OPERATION

1. Setting the Clock

- (1) In standby mode, press “  ” twice and then “0:00” will display.
- (2) Press “  ”, “  ” to set the hour figures.
- (3) Press “  ” to confirm.
- (4) Press “  ”, “  ” to set the minute figures.
- (5) Press “  ” to confirm. The clock is set.

Notes:

- (1) The clock is a 24-hour display. If the clock is not set, it will not work when powered.
- (2) To reset the clock, please repeat step 1 to step 5.

2. Setting the Kitchen Timer

- (1) In standby mode, press “  ” once and then “00:00” will display.
- (2) Press “  ”, “  ”, “  ”, or “  ” to set the desired time.

The maximum time value is “95:00”.

- (3) Press “  ” to confirm. The timer starts counting down.

Note: The kitchen timer is a timer.

3. Microwave Cooking

The 11 power levels are available.

Power	100%	90%	80%	70%	60%	50%	40%	30%	20%	10%	0%
Display	PL10	PL9	PL8	PL7	PL6	PL5	PL4	PL3	PL2	PL1	PL0

- (1) In standby mode, press “ **Microwave** ” once, “PL10” will display.
- (2) Press “ **Microwave** ” repeatedly to set the power level. The 11 power levels are available.

(3) Press “  ” to confirm.
+30SEC

(4) Press “  ”, “  ”, “  ”, or “  ” to set the cooking time.

The maximum time value is “95:00”.

(5) Press “  ” to start cooking.
+30SEC

4. Grill Cooking

(1) In standby mode, press “ **Conv./Grill/Combi.** ” twice and then “G” will display.

(2) Press “  ” to confirm.
+30SEC

(3) Press “  ”, “  ”, “  ”, or “  ” to set the cooking time.

The maximum time value is “95:00”.

(4) Press “  ” to start cooking.
+30SEC

Note: The buzzer will sound to remind you to turn the food over during grilling. If no operation, the oven will continue working.

5. Combination Cooking

(1) In standby mode, press “ **Conv./Grill/Combi.** ” three times and then “C-1” will display.

(2) Press “ **Conv./Grill/Combi.** ” repeatedly to choose the cooking mode you want, and then

“C-2”, “C-3”, “C-4”, or “C-1” will display.

(3) Press “  ” to confirm.
+30SEC

(4) Press “  ”, “  ”, “  ”, or “  ” to set the cooking time.

The maximum time value is “95:00”.

(5) Press “  ” to start cooking.
+30SEC

Combination Cooking Chart

Instructions	Display	Microwave	Grill	Convection
1	C-1	●		●
2	C-2	●	●	
3	C-3		●	●
4	C-4	●	●	●

6. Defrost by Weight

- (1) In standby mode, press “  ” once and then the screen will display “100g”.
- (2) Press “  ”, “  ” to set the weight of the food. The range of weight is 100~ 2000g.
- (3) Press “  ” to start defrosting.

Note: The buzzer will sound to remind you to turn the food over during defrosting. If no operation, the oven will continue working.

7. Defrost by Time

- (1) In standby mode, press “  ” twice and then the screen will display “0:00”.
- (2) Press “  ”, “  ”, “  ”, or “  ” to set the cooking time.
- The maximum time value is “95:00”.
- (3) Press “  ” to start defrosting.

Notes:

- (1) The default power level is PL2 and it cannot be changed.
- (2) The buzzer will sound to remind you to turn the food over during defrosting. If no operation, the oven will continue working.

8. Convection Cooking with preheating

- (1) In standby mode, press “ **Conv./Grill/Combi.** ” once, and then “150°C” will display.
- (2) Press “  ”, “  ” to set the temperature. The 10 options are available, including 150°C, 160°C, 170°C, 180°C, 190°C, 200°C, 210°C, 220°C, 230°C, 240°C.
- (3) Press “  ” to confirm the temperature.
+30SEC
- (4) Press “  ” again to start preheating. When preheating is completed, the buzzer will sound. Open the door and place the food in the oven. Then close the door.
+30SEC
- (5) Press “  ”, “  ”, “  ”, or “  ” to set the cooking time.
The maximum time value is “95:00”.
- (6) Press “  ” to start cooking.
+30SEC

9. Convection Cooking without preheating

- (1) In standby mode, press “ **Conv./Grill/Combi.** ” once, and then “150°C” will display.
- (2) Press “  ”, “  ” to set the temperature. The 10 options are available, including 150°C, 160°C, 170°C, 180°C, 190°C, 200°C, 210°C, 220°C, 230°C, 240°C.
- (3) Press “  ” to confirm the temperature.
+30SEC
- (4) Press “  ”, “  ”, “  ”, or “  ” to set the cooking time.
The maximum time value is “95:00”.
- (5) Press “  ” to start cooking.
+30SEC

10. Speedy Cooking

In standby mode, press “  +30SEC ” once to cook food at 100% power level for 30 seconds. Each press on the same key can increase 30 seconds and the maximum time value is “95:00”.

Note: In the microwave, grill, convection, combination, and defrost by time state, each

press on “  +30SEC ” can increase the cooking time by 30 seconds. (Except for the defrost by weight and auto menu.)

11. Multi-Stage Cooking

Notes: (1) Two cooking stages can be set in multi-stage cooking.

(2) If you set the defrost function, it will work automatically in the first stage.

(3) The kitchen timer, auto menu, and speedy cooking cannot be set as one of the multi-stage.

Example: Defrost food for 500g and then cook with 80% microwave power for 7 minutes.

(1) In standby mode, press “  ” once and then the screen will display “100g”.

(2) Press “  ”, “  ” to set the weight of the food to 500g.

(3) Press “ **Microwave** ” once and then “PL10” will display.

(4) Press “ **Microwave** ” repeatedly to set the power level to PL8.

(5) Press “  +30SEC ” to confirm.

(6) Press “  ”, “  ”, “  ”, or “  ” to set the cooking time to 7 minutes.

(7) Press “  +30SEC ” to start cooking.

12. Auto Menu

- (1) In standby mode, press “ **MENU** ” once, and then “A-01” will display.
- (2) Press “ **MENU** ” repeatedly to choose the menu you need. The 10 auto menus are available.
- (3) Press “  ” to confirm.
- (4) Press “  ”, “  ” to set the weight of the food.
- (5) Press “  ” to start cooking.

Auto Menu Chart

Menu	Weight	Display	Recommended accessories	Power
01 Vegetable	150g	150g	-	PL10
	350g	350g		
	500g	500g		
02 Beverage	1 cup (120ml)	1	-	PL10
	2 cups (240ml)	2		
	3 cups (360ml)	3		
03 Pasta	50g (with 450g cold water)	50g	-	PL8
	100g (with 800g cold water)	100g		
	150g (with 1200g cold water)	150g		
04 Popcorn	100g	100g	-	PL10
05 Pizza	200g	200g	Lower Bake Rack	C-4
	300g	300g		
	400g	400g		

Auto Menu Chart

Menu	Weight	Display	Recommended accessories	Power
06 Potato	1 (230g)	1	-	PL10
	2 (460g)	2		
	3 (690g)	3		
07 Meat	150g	150g	-	PL8
	300g	300g		
	450g	450g		
	600g	600g		
08 Fish	150g	150g	-	PL8
	250g	250g		
	350g	350g		
	450g	450g		
	650g	650g		
09 Chicken	500g	500g	Lower Bake Rack	C-4
	750g	750g		
	1000g	1000g		
	1200g	1200g		
10 Cake	475g	475g	Lower Bake Rack	Conv.170°C with preheating

Notes:

- (1) For the menu “ 09 Chicken ”, the buzzer will sound to remind you to turn the food over during cooking.
- (2) Single servings can skip weight selection.

13. Air Fry Menu

(1) In standby mode, press “ **Air Fry** ” once and then “AF-01” displays.

(2) Press “ **Air Fry** ” repeatedly to choose the menu you need. The 9 air fry menus are available.

(3) Press “  ” to start cooking.
+30SEC

Air Fry Menu Chart

Menu	Display	Weight	Recommended accessories	Power
Frozen French Fries	AF-01	300g	Bake tray with higher bake rack	Grill100°C+Conv.240°C /Grill60°C+Conv.240°C
Frozen Potato Croquettes	AF-02	350g	Bake tray with higher bake rack	Grill60°C+ Conv.240°C
Frozen Squid	AF-03	250g		
Frozen Onion Rings	AF-04	250g		
Frozen Chicken Nuggets	AF-05	350g		
Escalope	AF-06	400g		
Shrimps	AF-07	250g		
Vegetable	AF-08	200g		
Spring Rolls	AF-09	300g		

Note: For the menu “AF02” to “AF09”, the buzzer will sound to remind you to turn the food over during cooking.

14. Memory Function

You can save the settings for a dish in the memory and call it up again.

(1) Press “  ” repeatedly to select memory 1-3 procedure. “MEMORY 1”, “MEMORY 2”, and “MEMORY 3” will display in order.

(2) If the procedure has been set, press “  ” to start working. Otherwise, please continue to set.

(3) After finishing the setting, press “  ” once to save the procedure.

Example: Set memory 2 (cook food with 50% microwave power for 3 minutes)

(1) In standby mode, press “  ” twice and then “MEMORY 2” will display.

(2) Press “ **Microwave** ” repeatedly until “PL5” displays.

(3) Press “  ” to confirm.

(4) Press “  ”, “  ”, “  ”, or “  ” to set the cooking time to 3 minutes.

(5) Press “  ” to save the setting.

Notes:

(1) If the power is not cut off, the procedure will be saved all the time.

(2) The auto menu cannot be set as a memory function.

15. Inquiring Function

- (1) If the clock has been set, the current time will display for three seconds by pressing “” in the cooking state.
- (2) In the microwave, grill, combination, and convection cooking state, press “” or “” to inquire about the power level, cooking mode, or temperature. It will display for three seconds.

16. Lock Function for Children

You can use this function to disable the screen buttons and prevent your child from accidentally turning the oven on.

To activate the lock:

In standby mode, press and hold “” for three seconds. A beep sounds, and the locked icon will display.

To deactivate the lock:

In the locked state, press and hold “” for three seconds. A beep sounds.

17. Electric door opening function

Touch “” once, the oven door will open.

Troubleshooting

Before calling for service

Malfunctions can occur in all electrical appliances. This does not necessarily mean there is a defect in the appliance. For this reason, please check the tables to see if you can correct the malfunction. Read the troubleshooting information before contacting after-sales service. This will avoid unnecessary repair costs. If you cannot solve it by yourself, please contact your nearest brand authorized service center.

WARNING-Risk of injury!

Improper repairs are dangerous

Repairs to the appliance should only be carried out by professional technician.

If the appliance is defective, call Customer Service.

Never try to repair a defective or suspected defective appliance by yourself.

COMMON PROBLEM	POSSIBLE CAUSE	POSSIBLE REMEDY
The appliance is not working.	The mains plug of the power cord is not plugged in.	Unplug, then plug again tightly.
	There has been a power cut.	Check whether the lighting in your kitchen or other appliances are working.
	The door is not fully closed.	Check whether food remains or foreign material are trapped in the door, and make sure the door is properly closed.
No heating	The door is not closed well.	Make sure the door is properly closed.
Noise	Microwave ovens make noise while working, but if the noise becomes unusually loud or unusual, it may be due to the turntable was not placed in the correct position. (For the model with a turntable.)	Place the turntable in the correct position.

Troubleshooting

COMMON PROBLEM	POSSIBLE CAUSE	POSSIBLE REMEDY
Improper defrosting	The microwave power setting is set to lower. The food is colder than usual.	-
	Materials to be avoided were used.	Use microwave-safe cookware only.
	The cooking time, and power level is not suitable.	Use correct the cooking time, and power level.
	The food is not turned over or stirred.	Turn over or stir the food.
Unevenly cooked foods; Undercooked foods	The microwave power setting is set to lower.	-
	Materials to be avoided were used.	Use microwave-safe cookware only.
	The food is not defrosted completely.	Completely defrost food.
	The cooking time, and power level is not suitable.	Use correct the cooking time, and power level.
	The food is not turned or stirred.	Turn or stir the food from time to time during cooking.
Overcooked foods	The microwave power setting is set to higher. The cooking time, and power level is not suitable.	Use correct the cooking time, and power level.
The microwave is sparking, and arcing occurs.	Materials to be avoided were used.	Use microwave-safe cookware only.
	The oven is operated with no food in it.	It is forbidden to run the oven without any food inside. It is very dangerous.
	Spilled food remains in the cavity.	Clean the cavity with a wet towel.



According to Waste of Electrical and Electronic Equipment (WEEE) directive, WEEE should be separately collected and treated. If at any time in future you need to dispose of this product please do NOT dispose of this product with household waste. Please send this product to WEEE collecting points where available.